

ICCSA



2011 ANNUAL REPORT

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Dear Friends of
I Care San Antonio,



In the waiting room at the I Care Vision Center is a sign that reads: *We Treat, Jesus Heals*. It is with this compassion and best-practices that our doctors bring this philosophy to life each time they volunteer. The “I” in I Care represents the impact one person can make and as you will see in our first annual report, the accomplishments are impressive. These efforts are only made possible by the outstanding doctors, technicians, volunteers, funders and staff who truly do care.

In 2011, I Care San Antonio donated over \$500,000 worth of care to help families in San Antonio have better vision through screenings, eye exams, diagnostic tests, laser treatments, surgeries, eye glasses and medications. To date, I Care SA has donated over 4 million dollars worth of vision care. Though these numbers are substantial, especially for such a small organization, it is the difference made in each life that is most significant. We hope you will see how important our mission is as you read the patients’ notes we are sharing in this report.

We depend on, and are thankful for, all you do to support I Care San Antonio and our Vision Center at Haven for Hope. Your kindness through prayers, time and financial gifts provides us the tools needed to help make our mission possible. You are the reason low income and homeless families can SEE a brighter future.

With gratitude,
Libby Bentley
Executive Director



The Gift of Sight

I Care San Antonio (ICSA) , founded in 1992, is a faith-based, medical non-profit organization managed primarily by volunteer doctors. Our mission is to provide vision care - including medical, surgical and optical- to those who cannot afford it.

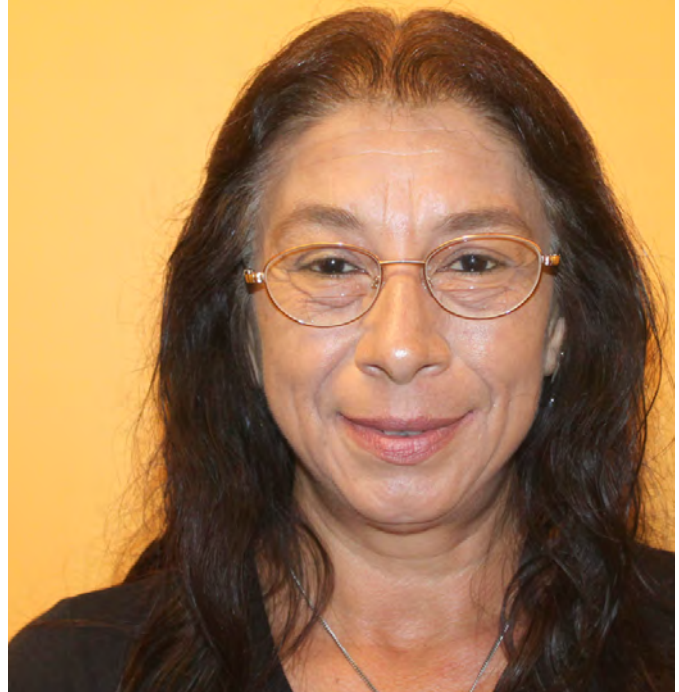
We accomplish our local mission by caring for San Antonio’s low income and homeless families at the I Care Vision Center at Haven for Hope. In addition, each year we send a team to assist with vision care in an impoverished country – this year it was Bolivia.

“I wanted to extend a heart-felt thank you for taking time to see me. I am homeless and unable to change out of my contact lenses for over 3 weeks. I received a complete eye exam from Dr. Davis and they fitted me in to a pair of glasses immediately. Once again, thank you for treating me with dignity.”

Lorris

“Recognizing a person at Church, reading small print on a medicine bottle, seeing the total on the register when I am buying groceries, sewing a button on my blouse, these are the gifts you gave me.”

Lauretta



Since 1992...

21,449 patients have received care.

1,041 surgeries have been performed.

16,230 pairs of glasses have been provided.

Total care valued at \$4,061,053



2011 Highlights At A Glance

2388 Exams
 1561 Diagnostic Tests
 1016 Pairs of Eyeglasses
 96 Laser Treatments
 52 Surgeries
 \$504,205 Total Value of Care

Detecting Vision Problems

- 2,388 exams, screenings and optical visits
- 977 new patients
- 1,561 diagnostic tests
 These tests include visual field/pachymetry for glaucoma and OCT/fundus photos for glaucoma and diabetic retinopathy. These tests give the doctor information to diagnose and treat eye pathology.

Treating Vision Problems

- 776 eye glasses distributed from ICSA Optical

Managing Vision Problem

- 96 laser treatments
- 52 surgeries
- \$32,407 for medications for eye disease and antibiotics distributed

More Highlights

- 24 volunteer doctors.
- 2,647 volunteer hours for 2011.
- Purchased Marco 3-D Wave II ARK/Topography.
- ICSA launched a partners program so that doctors can volunteer to see qualified charity patients in their own clinics/office.
- Over 10 applications a day are received from patients requesting vision care at the I Care Vision Center.



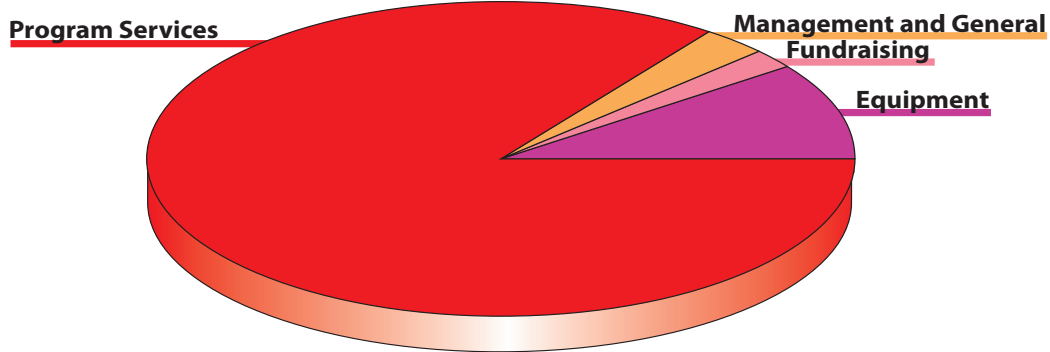
- At Haven for Hope's request, ICSA has added screening clinics every Friday to help determine their member's needs.
- ICSA is working directly with retinal specialists (we now have 3) to increase the amount and level of care for patients with diabetic retinopathy.
- I Care SA sent a team to Bolivia for surgical outreach where over 263 cataract surgeries were performed (funds for this expense were covered from local churches and individuals).



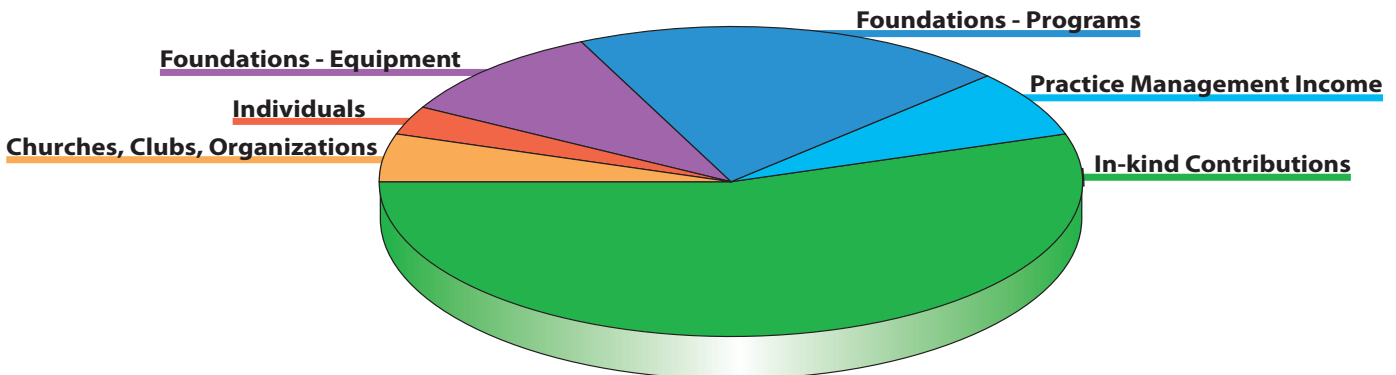
2011 Revenue and Expenses

“I am on fixed income and living at the GI Forum. I am 78 years old and a disabled vet. My total income for the year is \$7,908 and I am living month to month. I am grateful to Dr. Rice for helping me see better by removing the cataracts from my eyes.”

Thomas



Expenses	
Program Services	\$785,197 (85%)
Management and General Fundraising	\$30,000 (3%)
Equipment	\$94,590 (10%)
Total Expenses	\$924,787



Revenue	
Churches, Clubs and Corporations	\$49,941 (5%)
Individuals	\$23,964 (3%)
Foundations - Equipment	\$94,590 (10%)
Foundations - Programs	\$184,337 (20%)
Practice Management Income	\$67,750 (7%)
In-kind Contributions	\$504,205 (55%)
Total Income	\$924,787



Meet our
volunteer doctors

R. Gary Lane, MD

Retinal Consultants of San Antonio
Retina Specialist
Volunteer since 2010

**In 2011, Dr. Lane donated over
\$24,471 worth of care to the patients
of I Care San Antonio.**



W. Steve Kroeger, OD

W. Steve Kroeger, OD PA
Optometric Glaucoma Specialist
Volunteer since 2011

*“It is so nice to work in such a well
equipped and professionally staffed
clinic providing eyecare to those who
could not otherwise afford it.”*





Alan Baribeau, O.D.
 Baribeau Cataract & Laser Institute
www.lasikeyeinstitute.com



Sandy Fox, O.D.
 UT Health Science Center at San Antonio
www.uthscsa.edu/eye/faculty.asp



Harrison Bowes, M.D.
 Harrison Bowes, M.D.



David Holck, M.D.
 Aesthetic, Facial and Oculoplastic Surgeons
www.afostx.com/holck.html



William Burges, O.D.
 Medina Eye Center
www.visionsource-drburges.com



Sarah E. Holy, M.D.
 Retinal Consultants of San Antonio
www.retinasanantonio.com



Mark K. Davis, O.D.
 Alamo Eye Care
www.alamoeyecare.com



Kathryn Hubbard, M.D.
 Retired



Christopher DeBacker, M.D.
 Aesthetic, Facial and Oculoplastic Surgeons
www.afostx.com/debacker.html



James Lehmann, M.D.
 Focal Point Vision
www.focalpointvision.com



William J. Flynn, M.D.
 Rashid, Rice, & Flynn Eye Associates
www.rashidriceflynn.com



Loretta Miramontes, M.D.
 I Care Vision Center
www.icare-sa.org



Huong Nguyen, O.D.
Eyestop of Texas



David Shacklett, M.D.
Retired



Dawn Rakich, O.D.
www.dawnrakich.com



Elaine Vlasak, O.D.
Custom Eye Care at The Rim
www.customeyecare-sa.com



Edward R. Rashid, M.D., F.A.C.S.
Rashid, Rice, & Flynn Eye Associates
www.rashidriceflynn.com



Robert Rice, M.D.
Rashid, Rice, & Flynn Eye Associates
www.rashidriceflynn.com



Tom Scannell, O.D.
Tom Scannell, O.D.



Martha Schatz, M.D.
UT Health Science Center
www.pediatrics.uthscsa.edu

“I would like to thank you for the wonderful patient care you have provided to me the past few months. Your professionalism and kindness have not gone unnoticed by me and my family. We appreciate the eye care you have so generously and kindly provided me. I am thankful for my new eyeglasses and most thankful to Drs. Baribeau and Lane for my eye care and laser surgeries. Without them and the Haven for Hope organization, my vision would have deteriorated severely and possibly suffered loss of vision. My family and I pray for all of you. We ask Him to bless and prosper you, your families and the Haven for Hope organization for your generosity of time and service to help people like me.”

*With much gratitude,
Larry*

Board of Directors

President

Douglas Radcliffe
Serving since 1992

Treasurer, COE

Thora Jackson
Serving since 2010

Vice President

Sandy Fox, OD,
Serving since 2004

Medical Director

Robert Rice, MD
Serving since 1992

William Flynn, MD
Serving since 2007

Advisory Board

Karen Klesel
Alcon
Serving since 2006

Staff

Libby Bentley

Executive Director/Administrator
LBentley@alamovision.org

Rhonda Ullom

Certified Ophthalmic Technician
Clinic Director

Terri Appelhans

Clinic Manager

Rosanna Gomez

Patient Services Coordinator

One Haven for Hope Way,

Bldg 1, Ste 200

San Antonio, TX 78207

Office: (210) 220-2370

Fax: (210) 220-2499



From Left to Right
Jolanda Basulto, Terri Appelhans, Nicole Morris, Rosanna Gomez, Rhonda Ullom and
Libby Bentley

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Donations 2011

“We make a living by what we get; we make a life by what we give.”

-Winston Churchill-



Volunteer technician Gus Garcia helps with the Haven for Hope Vision Screenings every Friday morning at the I Care Vision Center.

Foundations

Equipment

Mary A Peterson Wyatt Charitable Trust
Methodist Healthcare Ministries
NuStar Foundation

Operations

Dalkowitz Charitable Foundation
Greehey Family Foundation
Marcia and Otto Koehler Foundation
Kronkosky Charitable Foundation
Max and Minnie Tomerlin Voelcker Fund
Mays Family Foundation
MDRT
Methodist Healthcare Ministries
NuStar Foundation
Saint Susie Charitable Foundation
San Antonio Area Foundation
St. Luke's Lutheran Health Ministries
Zachry Foundation

Churches

Alamo Heights Presbyterian Church
Alamo Heights United Methodist Church
Bethany Presbyterian Church
Community Bible Church
Concordia LWML
Covenant Presbyterian Church
First Presbyterian Church
St. Mark's Episcopal Church

Clubs

Kiwanis Club
Founders Lions Club
Lions Club of San Antonio
St. Luke's Catholic Men's Club
United Methodist Women of Laurel Heights

In kind Donations

Allergan
Alcon
Allscripts
ClearVision
EyeMasters / Visionworks
Family of Robert Jones, MD
MedFlow Electronic Health Records
Minuteman Press
Restoring Vision
Dr. Robert Rosen

Individuals

\$5,000 - \$10,000

The Estate of Robert Wells
Mr. and Mrs. Coleman Renick
Bob and Betsey Rice, MD
Doug and Belinda Radcliffe

\$1,000 - \$4,999

Mr. Don Beere
Mr. Jeffrey Bernstein
Dr. and Mrs. Wendall Bauman, Jr.
Dr. Anne Pluenneke
Dr. and Mrs. David Shacklett

\$50 - \$999

Mr. and Mrs. Kenneth Anders
Ms. Debbie Ball
Ms. Wanda Beebe
Ms. Beverly Burris
Mr. and Mrs. Larry Calverley
Mr. Mark Coffman
Ms. Elizabeth Dickson
Stan and Wendy Drezek
Dr. William Flynn
Mr. and Mrs. Joe Haley
Mr. and Mrs. Stu Hamilton
The Family of Robert Himes
Dr. Kathryn Hubbard
Mr. and Mrs. James Jedrzewski
Ms. Carmen Manning
Mr. and Mrs. Edward Marquardt
Mr. and Mrs. William Martin
Dr. Calvin Mein
Dr. and Mrs. John Mumma
Mr. and Mrs. Don Rapp
Dr. Edward Rashid
Ms. Barbara Reese
Mr. and Mrs. William Ritchie
Mr. and Mrs. Verlyn Roskam
Mr. R. Bruce Rowe
Mr. Joe Tarpley
Dr. and Mrs. Stuart Terry
Ms. Laura Vigil
Mr. Randy Walker
Ms. Jana Waters
Mr. and Mrs. Jerry Wheeler
Dr. and Mrs. Johan Zwaan

*“Thank you for my beautiful
new glasses!”*

Connie



Dr. Bob Rice comforts a little boy after surgery in Bolivia.



Yes, I would like to help I Care San Antonio!

Name _____

Address _____

City, State, Zip _____

Phone number _____

Office number _____

E-mail _____

I am interested in

- volunteering some of my time
- donating glasses or equipment
- making a donation: \$ _____
- having someone contact me with more information

Please mail this card to:

Libby Bentley

I Care San Antonio

1 Haven for Hope Way, Bldg 1, Suite 200

San Antonio, Texas 78207

ADDRESS SERVICE REQUESTED

San Antonio, Texas 78207
1 Haven for Hope Way, Bldg 1, Suite 200

