



I CARE
SAN
ANTONIO



ANNUAL
REPORT
2 0 1 3

Dear Friends of I Care San Antonio,



It is important for you to know the difference that you make in the lives of our patients. One of our patients recently came to the I Care Vision Center wearing the glasses in the picture at right. They were barely secured on his face with an old, worn shoe string. Thanks to Dr. William Burgess, a longtime I Care SA volunteer, who provided an eye exam



and to VisionWorks, for providing the new glasses, our patient left with the confidence to focus on his future rather than struggling with his vision. The I Care Vision Center is here because of the gifts and support that you have given.

The key to our organization's success are the partnerships that we have been fortunate to form. We are proud to share with you the people, companies and foundations that make a direct impact on improving the life of every person who visits the I Care Vision Center at Haven for Hope.

Helen Keller said, "Alone we can do so little, but together we can do so much." As evident in this annual report, we depend on, and are thankful for, all of our committed partners who work together to help us accomplish our important mission of providing sight to those most in need.

With gratitude,
Libby Bentley, Executive Director



Cover photo by Marie Langmore

Our Core Values

- Christ-centered with compassion and respect for all.
- Medical best practices with integrity and excellence in all that we do.
- Develop relationships and partnerships to further our mission.
- Encourage service to others by providing volunteer opportunities.

“Thank you all so much for the service that you provided. The results are impressive. I am starting a new job and that will be my ticket out of homelessness. It would not have been possible without Dr. Rice and the staff.”



I Care San Antonio (ICSA) , founded in 1992, is a faith-based, medical non-profit organization managed primarily by volunteer doctors. Our mission is to provide vision care - including medical, surgical and optical- to those who cannot afford it.

We accomplish our local mission by caring for San Antonio’s low income and homeless families at the I Care Vision Center at Haven for Hope. In addition, each year we send a team to assist with vision care in an impoverished country.

Since 1992...

- 28,254 patients have received care.
- 1,507 surgeries have been performed.
- 20,021 pairs of glasses have been provided.

Total care valued at \$5,501,029.

**I Care San
Antonio by
the Numbers
2013**

Detecting Vision Problems



Number of new patients in 2013

Total exam screenings and optical visits

4876



1596



Total diagnostic tests

1862 Pairs of Glasses Distributed



Special thanks to Vision Works, Lenscrafters, and Paragon Optical



231

Thanks to Specialty Surgical Center and Star Anesthesia

We were able to perform roughly one surgery per business day!

Value of Donated Services



702,393

\$87,381 in donated eye medication thanks to Allergan and Alcon

\$87,381



\$615,012

More Highlights from 2013

- Performed 53 cataract surgeries. 28 of the patients were 100% charity, thanks to **Specialty Surgical Center, Star Anesthesia** and the **Max and Minnie Tomerlin Voelcker Fund** for their support.
- Thanks to **Dr. Holck, Dr. Debacker** and **Thompson Ocular Prosthetics** for performing several major reconstructive and ocular plastic surgeries for patients with extensive cancer.
- Performed multiple tube-shunt procedures to control eye pressure for patients with glaucoma.
- **Rhonda Ullom**, COT, FCLSA, formally started the Ophthalmic Technician Assistant Training Program, with 17 students.
- **Ophthalmic Seminars of SA** joined I Care SA to present four continuing education credit workshops for the I Care professional training program.
- 2nd Annual iCare4kids event for 116 kids. Special thanks to the Major Underwriter, the **Harvey Najim Family Foundation** and Visionary Sponsor, the **Mays Family Foundation**.
- Added one more retina specialist, **Dr. Thomas Oei**.
- Using **Med Flow Electronic Medical Records | Care SA** attested for Stage 2 Meaningful Use and received a \$12,000 incentive award.
- Sent I Care SA team, along with **Medical Missions International**, to Bolivia for outreach surgery mission, operating on 280 patients.
- Added 4 new outstanding board members, **Cecilia Elizondo Herrera, Camilla Labatt, John McClung** and **Reggie Williams**.
- Expanded partnerships with key optical partners: **Lenscrafters, Vision Works** and **Paragon Optical**.



*“Thank you for the services you gave me.
I have been struggling with my eyesight
for over 3 years and feel blessed to have the
service you are providing me.”*

Photo by Marie Langmore

A Patient's Story

by Michael Grey



I've always loved to read. Unfortunately, after I was diagnosed with a cataract in my right eye, I found myself reading less and less. Wearing contact lenses didn't seem to help much. Neither did reading glasses. If I was indoors without bright sunlight things just never seemed clear. I often got eye strain, and it was the eye strain more than anything else that made me stop reading.

I'm convinced that my poor vision played a role in the loss of my job too. I had been a Tier II tech agent for Sony PlayStation for many years; and my job had demanded that I be able to look up large amounts of information quickly and accurately - which I no longer could.

When I found out that I had cataracts in both eyes, and especially after color blindness increasingly became a problem, I started to feel hopeless. I couldn't get a driver's license. I couldn't fill out a job application without betraying my poor vision. And then when I found myself having to deal with homelessness as well, it seemed the situation had become impossible. I was terrified of being so helpless.

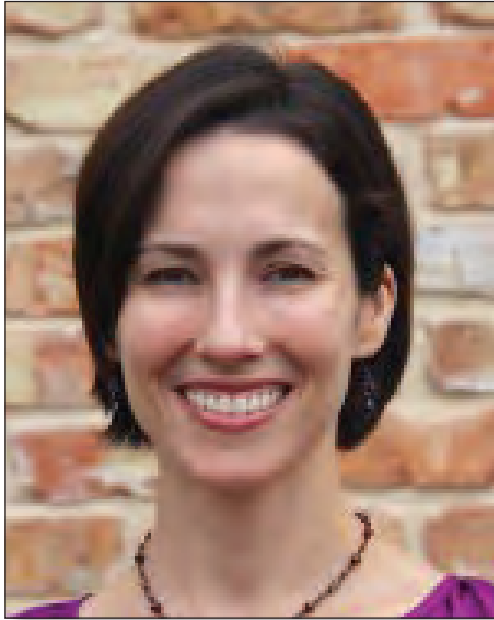
One year later, it's amazing for me to now reflect upon how much things have changed. I'm currently in an extremely demanding IT training program. My textbooks are typically 700 pages long. When I first started training I had to take a PC motherboard apart and then reassemble it. Afterwards I spent hours completing detailed lab simulations. Now, after having successfully earned both the A+ and Network+ certifications, I spend hours staring at computer screens learning how to use the Linux command

line. When I began Linux training, my first homework assignment was to read a 175 page book. None of this would be possible if I hadn't received the cataract operations which restored sight to both of my eyes.

Although I Care San Antonio has provided me with bifocals, I'm happy to say that oftentimes I don't even use them. After my eye operations I had been concerned that I wouldn't be able to function without continually wearing some type of vision aid, but happily that hasn't been my experience, and it seems my vision is still slowly improving over time. I sit in the front of my class because I want to make sure I can concentrate on the professor, not because I can't see the board. And often I will find myself typing on my keyboard, or reading a book, or writing notes, all without the use of bifocals or reading glasses.

Thanks to the operations I received, I'm well on my way towards becoming a Linux Network Admin. I hope to get a driver's license soon; and once I complete this training program, I intend to resume work on several writing projects which have been on hold for several years. None of this would have been possible had my eyesight not been restored to me. It's no exaggeration to say that the eye operations I received through I Care San Antonio have given me back my life, both literally and figuratively.

Meet our
volunteer doctors



Sarah E. Holy, M.D.

Retinal Consultants of SA
www.retinasanantonio.com

According to the Metropolitan Health District,
13% of Bexar County residents have diabetes.
Special thanks to Dr. Holy for donating \$39,255
worth of services to care for people with diabetic
retinopathy.



Alan Baribeau, M.D.
Baribeau Cataract &
Laser Institute



Darrell Baskin, M.D.
Retinal Specialist



Harrison Bowes, M.D.
Glaucoma Specialist



William Burges, O.D.
Medina Eye Center



Mark K. Davis, O.D.
Alamo Eye Care



Christopher DeBacker, M.D.
Aesthetic, Facial and Oculoplastic
Surgeons



William J. Flynn, M.D.
Rashid, Rice, Flynn & Reilly
Eye Associates



Sandy Fox, O.D.
UT Health Science Center
at San Antonio



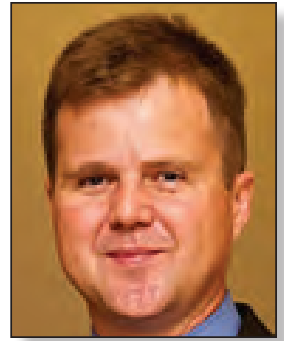
David Holck, M.D.
Aesthetic, Facial and Oculoplastic
Surgeons



Kathryn Hubbard, M.D.
General Ophthalmologist



**W. Steve Kroeger,
O.D., P.A.**
Optometric Glaucoma Specialist



R. Gary Lane, M.D.
Retinal Consultants of SA



James Lehmann, M.D.
Focal Point Vision



Loretta Miramontes, M.D.
I Care Vision Center



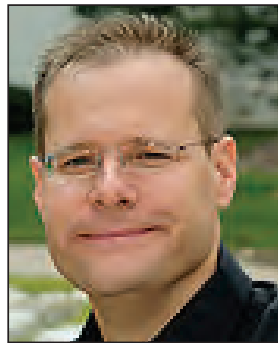
Huong Nguyen, O.D.
Eyestop of Texas



Dawn Rakich, O.D.
General Optometrist



Robert Rice, M.D.
Rashid, Rice, Flynn & Reilly
Eye Associates



Joseph Rogalinski, O.D.
General Optometrist



Tom Scannell, O.D.
General Optometrist



Martha Schatz, M.D.
UT Health Science Center



David Shacklett, M.D.
General Ophthalmologist



Dr Scott K. Sitterle, O.D.
Sitterle Vision Source



Haley Swift, O.D.
General Optometrist



Elaine Vlasak, O.D.
Custom Eye Care at The Rim

Not Pictured: Dr. Kip Orbeck Dr. Thomas Oei Dr. Mano Valdez Dr. John Voss

Churches

Alamo Heights Presbyterian Church
Bethany Presbyterian Church
Community Bible Church
Covenant Presbyterian Church
First Presbyterian Church
St. Mark's Episcopal Church

Clubs

St. Luke's Catholic Men's Club
San Antonio Founders Lions Club

Corporate

Rashid, Rice, Flynn & Reilly Eye
Associates
Walmart

Foundations

Baptist Health Foundation of SA
Frost
Greehey Family Foundation
Kronkosky Charitable Foundation
Mays Family Foundation
Methodist Healthcare Ministries
The Harvey E. Najim Family
Foundation
NuStar Foundation
Saint Susie Charitable Foundation
San Antonio Area Foundation
Valero Energy Foundation
Max and Minnie Tomerlin Voelcker
Fund
The Vogel Charitable Foundation

In Memory of Marilyn Reese, RN, BSN

Mr. and Mrs. Charles Reese

In Memory of Martha Tarpley

Mr. JF Tarpley

In Memory of Fred Prosk

Gloria Sparkman

In kind Donations

Allergan
Alcon
Allscripts
AmeriCares
ClearVision
EyeMasters / Visionworks
MedFlow Electronic Health Records
Minuteman Press
MST Surgical
OneSight Foundation
Paragon Optical
Ms. Ann Pressly
Specialty Surgery Center
Star Anesthesia
South Texas Ambulatory Surgical
Center

Individuals

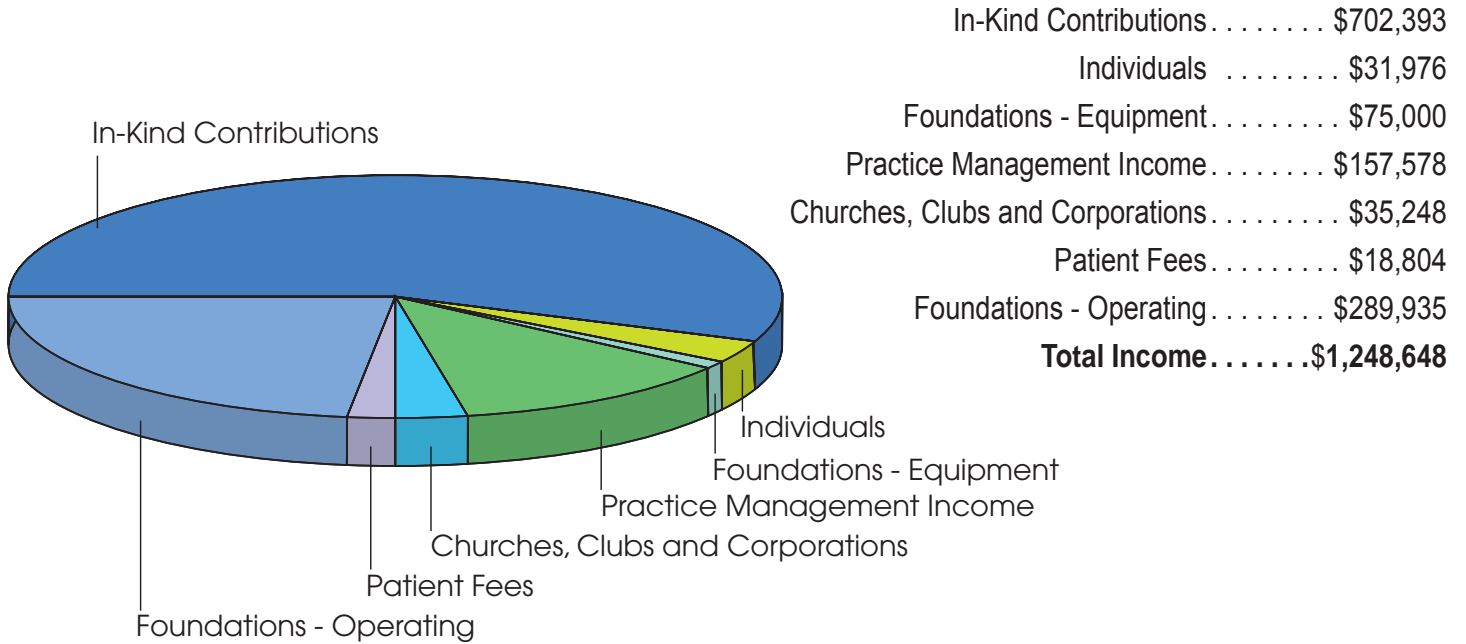
Ms. Debbie Ball
Mr. and Mrs. Don Beere
Ms. Beverly Burriss
Ms. Mary Ann Delgado
Mr. and Mrs. Blackstone Dilworth
Mr. and Mrs. James Dickson
Mr. and Mrs. Stanley Drezek
Mr. and Mrs. James Feibelman
Dr. William Flynn
Dr. Sandy Fox
Mrs. Cecilia Elizondo Herrera
Mr. and Mrs. James Jedrziewski
Mr. and Mrs. Bob Kiesling
Ms. Camilla Labatt
Ms. Carmen Manning
Mr. and Mrs. Edward Marquardt
Mr. and Mrs. William Martin
Mr. John McClung
Ms. Patricia Merrion
Dr. Loretta Miramontes
Dr. and Mrs. John Mumma
Mr. and Mrs. Bob Namba
Ms. Marie Paul
Mr. and Mrs. Mike Priede
Mr. and Mrs. Doug Radcliffe
Dr. and Mrs. Robert Rice
Mr. and Mrs. Dennis Rohlf
Dr. and Mrs. Brian Schallenberg
Dr. and Mrs. Thomas Scannell
Dr. and Mrs. David Shacklett
Dr. and Mrs. Stuart Terry
Ms. Jana Waters
Col. Clarence R. Williams, USAF Ret.
Ms. Alene Velez



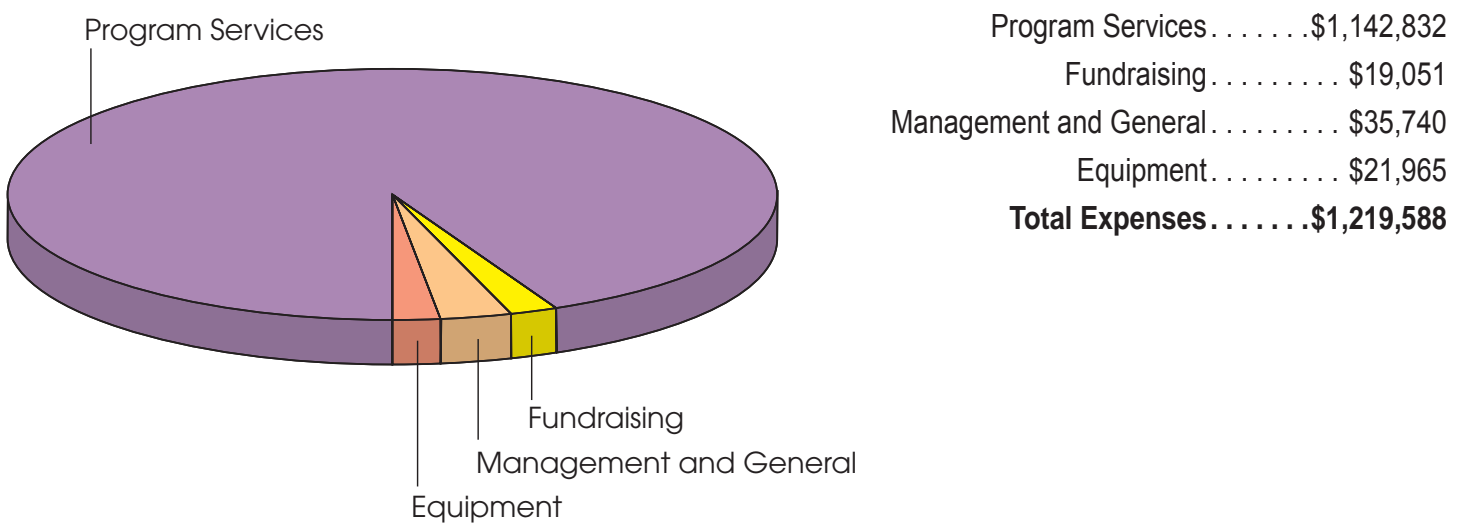
Photo by Marie Langmore

2013 Revenue and Expenses

Income



Expenses



Priceless -- In 2013, volunteers donated 1608 hours!



Administration and Leadership

Staff

Libby Bentley
Executive Director/Administrator
LBentley@alamovision.org

Rhonda Ullom, COT, FCLSA
Certified Ophthalmic Technician
Clinic Director

Nicole Morris
Technician

Terri Fonseca
Clinic Office Manager

Rosanna Gomez
Patient Services Coordinator

Mari Murillo
Clinic Coordinator

Board of Directors

President/Co-Founder
Douglas Radcliffe

Medical Director/Co-Founder
Robert Rice, MD

Treasurer
Camilla Labatt

Vice President
Sandy Fox, OD

Cecilia Elizondo Herrera

John McClung

Clarence R. (Reggie) Williams, USAF (Ret)



Photo by Marie Langmore

One Haven for Hope Way,
Bldg 1, Ste 200
San Antonio, TX 78207
Office: (210) 220-2370
Fax: (210) 220-2499



Yes, I would like to help I Care San Antonio!

Name _____

Address _____

City, State, Zip _____

Phone number _____

Office number _____

E-mail _____

I am interested in

- volunteering some of my time
- donating glasses or equipment
- making a donation: \$ _____
- having someone contact me with more information

Please mail this card to:

Libby Bentley

I Care San Antonio

1 Haven for Hope Way, Bldg 1, Suite 200

San Antonio, Texas 78207

ADDRESS SERVICE REQUESTED

I Haven for Hope Way, Bldg 1, Suite 200
San Antonio, Texas 78207

