

Special thanks to Dr. Sarah Holy and Dr. Gary Lane for their dedication and continued service to the patients of I Care San Antonio.



2018 IMPACT REPORT

SAVING VISION. CHANGING LIVES.



*“More than better vision,
it is giving me hope and
for that I am thankful.”*

Executive Director Libby Bentley visits
with a patient in Peru.

Dear Friends of I Care San Antonio:

Grateful. Extremely grateful. Those are the words echoed by the patients at the I Care Vision Center, like Robert featured on our cover with outstanding volunteer doctors, Sarah Holy, MD and Gary Lane, MD. Across the nation, disparities in access to healthcare continue to be large, persistent and increasing. Because of your help, I Care San Antonio is improving our community’s health equity and striving to bridge these gaps by focusing on direct patient care. I Care San Antonio continues to be the consistent vision care provider to those who cannot afford it. Our mission is to remove the barriers and fill the gap of providing complete eye care to those who are uninsured and the growing underinsured population. We are only able to accomplish these goals because of our generous donors and outstanding volunteer doctors who dedicate their time and resources both in Central Texas at the I Care Vision Center in San Antonio and internationally through our Global Medical Missions program in 19 different countries.

In this annual report, we are pleased to highlight our accomplishments in 2018 including special emphasis on three programs; **Eye on Diabetes**, **I Care 4 Kids** and **Senior Vision Care**. These programs are making a significant impact in the lives of individuals as our cover patient, Robert, stated, “the I Care Vision Center is giving me more than better vision, it is giving me hope and for that I am thankful.”

Locally this year, I Care San Antonio’s volunteer doctors performed over 540 major eye procedures including laser, cataract and retina surgeries. The total value of all donated eye care was over an impressive **\$1 million**. Internationally, we co-sponsored \$20 million worth of healthcare through our partnership with Medical Ministry International and the direct impact in our patients’ lives is immeasurable.

***We depend on, and are grateful for, all you do to support I Care San Antonio.
Your kindness enables our work every day.***

With gratitude,
Libby Bentley
Executive Director

Staff

Libby Bentley
Executive Director

Terri Ward
Office Manager

Leah Gransbery
Development Manager

Maria Acosta
Patient Coordinator

Elizabeth Alvarez
Patient Navigator

Terry Bailey, COA
Lead Ophthalmic
Technician

***Generously Funded
in Part by:***



Pictured on cover: Dr. Holy and Dr. Lane provide care for a patient. ***Photo credit:*** Greg Harrison.



John serving in Peru with I Care Global Missions.

SERVING GOD BY SERVING OTHERS HAS LED US TO OPPORTUNITIES WE COULD NOT HAVE IMAGINED.

“We Treat, Jesus Heals”

Four simple words inscribed in a simple frame in the I Care San Antonio Vision Center waiting room at Haven for Hope. That’s what got my attention when I visited the eye clinic for the first time six years ago. “Hmmm”, I thought...“these people really mean it.” What I have learned and experienced in the ensuing years about the work our organization does is deep, rich and real. We change lives. We save lives. In a time where it seems safer and more politically correct to be secular, our organization has chosen to swim against the tide. This letter is intended to tell you what that four-word declaration means...and doesn’t mean so there’s no mistaking what we are about.

People with modest or ambiguous motivations rarely accomplish great things. We’ve chosen to look beyond ourselves and our own means for discernment about how we can serve those in need of both routine and critically needed vision care. Serving

God by serving others has led us to opportunities we could not have imagined. From I Care’s modest beginnings in 1992, we’ve grown to be the vision services provider of last resort for the underserved in San Antonio and many surrounding counties; dispensing over \$1 million in services in 2018. Likewise, our association with Medical Ministries International, a Canadian based non-profit (providing medical missions in 19 countries serving more than 54,000 patients in 2018 alone) through our I Care Global Missions program was nothing we could have planned or imagined. We believe that human hands alone could not possibly have arranged the circumstances that have brought us to this place.

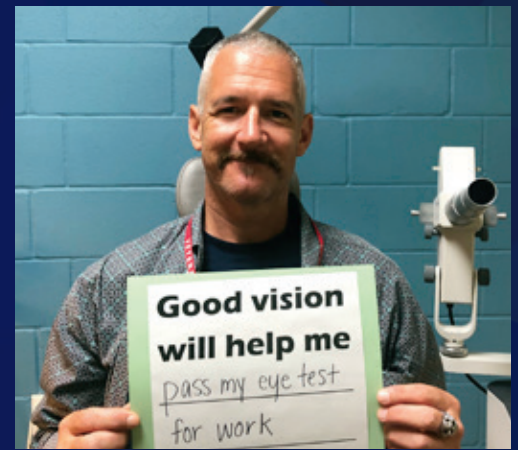
Despite our face-forward Christian declaration, we are not about the business of persuading people to adopt our beliefs. We do not proselytize. Rather, we try albeit imperfectly to model Christ and as the shampoo bottle says, “Shampoo,

Rinse, Repeat”. It appears this practice is working well...so much so that the challenge for 2019 appears to be growth. In addition to seeing more patients in our daily clinic, more diabetic patients in our first Saturday retina clinic, and treating more children in our I Care 4 Kids program, we will be expanding a new program “All Star Eye Care for Veterans and their Families” in the Fall of 2019. And somehow I feel as if we are only scratching the surface.

Please keep I Care San Antonio in your prayers, and please support us financially. Part of our 2019 strategy is to offer more volunteer opportunities to our supporters and the public at large. If you would like to be hands on at I Care, just give us a call and a member of the staff or board will contact you about how you may best serve.

Peace +

John McClung
Chairman of the Board



THE GIFT OF SIGHT

“And whatever you do, whether in word or deed, do it all in the name of the Lord Jesus, giving thanks to God the Father through him.” – Colossians 3:17

I Care Mission

To improve lives by providing complete eye care – medical, surgical and optical – to those in need and to support healthcare ministries internationally.

I Care Vision

The vision of I Care San Antonio is to share the love of Christ by providing access to compassionate, quality eye care to all.

Our Core Values

- » Christ-centered with compassion and respect for all.
- » Medical best practices with integrity and excellence in all that we do.
- » Develop relationships and partnerships to further our mission.
- » Encourage service to others by providing volunteer opportunities.

The Gift of Sight

I Care San Antonio, founded in 1992, is a faith-based, medical non-profit organization managed primarily by volunteer doctors.

Locally, we accomplish our mission by providing complete eye care at the I Care Vision Center located next to the Haven for Hope campus. This program serves low income (150% and below the federal guidelines on poverty) and homeless people in Bexar and the surrounding counties who do not have any type of health insurance or have health insurance with a deductible so high compared to their income, it acts as a barrier to receiving vision care.

Internationally, we partner with Medical Ministries International to co-sponsor over 50 medical

mission trips. In addition, each year, we lead a team to assist with vision care in an impoverished country.

Since I Care SA was established in 1992...

43,775

patients have received care at the I Care Vision Center in SA

4,222

surgeries and lasers have been performed

31,925

pairs of glasses have been provided

Total care valued at

\$10,319,222



2018 HIGHLIGHTS

**BIG
IMPACT**



3,878
Eyeglasses



8,386
Patient Visits



7,293
Vision Services



540
Surgeries



\$1,028,861
Total Value of Care

Surgeries include: cornea transplants, detached retina surgeries, pterygiums and cataract removal

Direct patient eye care to low income and homeless individuals

“Without I Care San Antonio, I would have no place to go.”

20%

of patients served are living in a shelter

80%

of patients served are community patients living in poverty

“I Care SA is the only eye care charity clinic in the United States managed by volunteer doctors providing such a high level and extensive amount of care. We are fortunate to have such an incredible group of ophthalmologists and optometrists dedicated to serving San Antonio and the ten surrounding counties.”

– Robert Rice, MD, I Care SA Medical Director

What our patients say:

“I am able to get back to work and help my family thanks to the cataract surgery I received.”

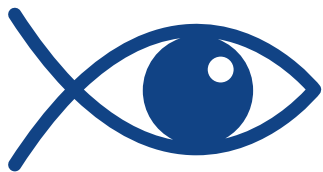
“Thank you so much for this service and glasses for my children. My daughter’s glasses had broken and I could not afford to buy her new glasses.”



"The school nurse and I had him try on the glasses today and his expression was priceless. He remarked that he could now see. He didn't realize how bad his vision was until he put the glasses on. With his new glasses, he is seeing 20/30, instead of 20/100. Thank you."

Thanks to all the volunteers who make this event a success!

CHILDREN'S VISION PROGRAM



I CARE 4 KIDS

I Care 4 Kids

Saturday, October 20 was I Care San Antonio's annual I Care 4 Kids event. Local children from over 95 different schools were referred by their school nurse and thanks to more than 30 volunteers, 221 children received free eye exams and glasses. Over \$60,000 worth of care was donated, but the many smiles were priceless.

Special Thanks to the I Care 4 Kids Volunteer Doctors:

Stephanie Aguilar, OD
Sue Berry, MD
Melanie Frogozo, OD
Robert Rice, MD
Jorge San Martin, OD
Martha Schatz, MD
Frank Scribbick, MD
Hailey Swift, OD



Visually Impaired Children's Easter Egg Hunt

85 visually impaired children enjoyed hunting beeping Easter Eggs in March.



95
Schools



221
Kids



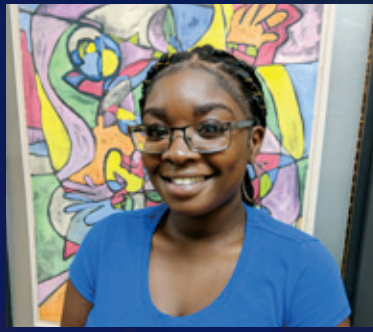
167
Eye Glasses



\$62,920
Worth of Care

Sponsored by:





EYE ON DIABETES

Eye on Diabetes is a vision program that provides comprehensive eye care, from screenings to surgeries, for people with diabetes living in poverty.

When it comes to the health problems deemed “epidemic” in Bexar County – diabetes is at the top of the list. The portion of adults in Bexar County who have diabetes has steadily increased to 14% in 2014. In Bexar County that amounts to 255,600 people living with this debilitating disease.

The goal of the Eye on Diabetes program is to help diagnose, prevent and treat vision problems associated with diabetes. Early detection and treatment is critical in reducing

vision problems and preventing blindness. According to the National Eye Institute, over 40% of individuals with diabetes will have some type of diabetic retinopathy.

This program provides a full scope of diabetic eye care including screenings, exams, surgeries and medications – all of which are included in the program.

Did you know? I Care SA offers free diabetic vision screenings every Wednesday morning from 8:30 am - 10:00 am.

This program is made possible by generous grants from the:

Althea K. Kirkwood Fund

Ruth Lang Charitable Fund

Sally P. and Glenn L. Ramsdell Charitable Fund

Lila G. and Vesey F. Taylor Fund

of the San Antonio Area Foundation



What is diabetic retinopathy?

Diabetic retinopathy affects blood vessels in the light-sensitive tissue called the retina that lines the back of the eye. It is the most common cause of vision loss among people with diabetes and the leading cause of vision impairment and blindness among working-age adults.



SENIOR VISION CARE

Loss of vision is one of the most feared complications of aging. Approximately one in 28 U.S. adults older than 40 years is visually impaired. With a rapidly aging population, the number of persons with visual impairment in the United States and worldwide is expected to increase significantly in the next decade. Seniors with low vision are at a high risk of depression, medication errors, injury, and isolation. It is important for seniors to maintain their vision care. However, 1 in 4 Central Texas older adults have income at or below 200% of the poverty threshold and are likely to experience some type of economic hardship, thus making it difficult to afford vision care.

THANK YOU



Baptist Health Foundation
of San Antonio

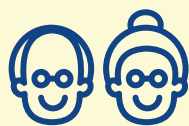
for funding the
Seniors Vision Program

FOCUSED ON RESULTS



223

New Senior Applications



1,229

Total Senior Patient Visits



2,652

Senior Vision Care Patient Procedures

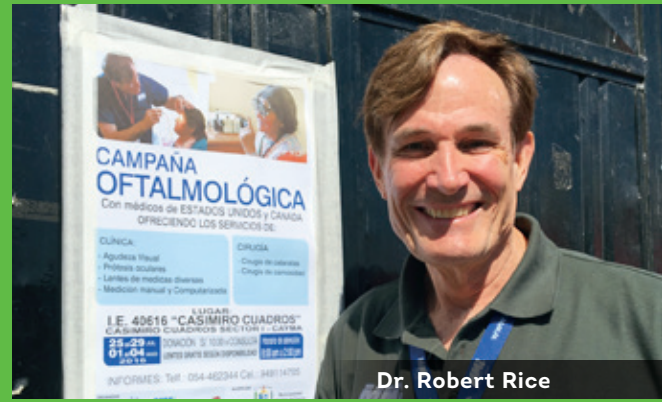


\$405,347

Worth of Eye Care Provided



I Care San Antonio, in partnership with Medical Ministry International, provides an opportunity to serve Jesus Christ by providing spiritual and compassionate healthcare in this world of need.



Dr. Robert Rice

TO SERVE WITH GREAT ENTHUSIASM AND GREAT DEVOTION

I Care continues to work with Medical Ministry International (MMI) to help participants from North America and around the world serve in 19 countries on over 50 medical missions. Last year, over 50,000 people received vital health care. Members of I Care participated on trips last year to Bolivia, Honduras and Peru. Last February a small team journeyed to El Progreso, Honduras, to perform 53 cataract surgeries in a week. The clinic we worked in was established 22 years ago with the help of MMI and is now staffed entirely by Hondurans. Short term mission teams partner with the local team in each country to add capacity. What a blessing to work along side our brothers and sisters in Honduras, Bolivia and Peru.

I Care will again lead the two-week eye care team in Arequipa, Peru, this coming July. We have over 50 volunteers

joining the team and each person has donated around \$3,000 to participate on this mission. Many give up one or two weeks of salary or take vacation time to serve. But the blessings given and received are worth so much more. Organizing and supporting an eye campaign is a large and complex logistical program. All the supplies and equipment are obtained and transported to the city. For the Peru mission, we will be transporting 22 bags of supplies and equipment. We cannot do our work without the support of many corporations, churches and individuals. ***We especially want to thank the following organizations for their generous donations:***

Alcon Laboratories, Inc., Allergan, Dutch Ophthalmic, Iridex Corp., Katena, Oertli, Omeros Corp., SEE International and Community Bible Church.

Besides short term missions, we are working with MMI to build long term clinics in Bolivia and Peru. Property has been purchased in both countries and funding is being raised to build the clinics. Two ophthalmologists are currently in Bolivia caring for patients who will staff the clinic. Peru has an optometrist, dentist and a large physical therapy program already functioning.

Please consider supporting the fund raising efforts to bring sustainable health care to both Bolivia and Peru. You can also help fund a nurse or technician's fees to allow them to participate in a short term mission.

Robert A. Rice, MD,
Chief Medical Officer,
I Care San Antonio

International Mission Impact



19

Countries



\$24 Million

Worth of Care



54,562

Patients Served



192,066

Services



784

U.S. Volunteers



“through my actions, patients will SEE the love of Christ”

Dr. Zack Burkhart and kids from CAN Academy.

VOLUNTEER DOCTORS



Stephanie Aguilar, OD



Alan Baribeau, MD



Darrell Baskin, MD

Not pictured:
 Harrison Bowes, MD
 Mark Cooney, OD
 Jason Kwee, MD
 Michael Lambert, MD
 Joseph Palasota, MD
 Mano Valderaz, OD



Susan Berry, MD



William Burges, OD



Zachary Burkhart, MD



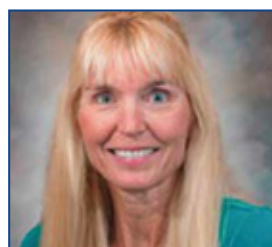
Keith Davis, OD



Christopher DeBacker, MD



William Flynn, MD



Sandra Fox, OD



Melanie Frogozo, OD



David Holck, MD



Sarah Holy, MD



Rehna Ismaily, MD



Steve Kroeger, OD, PA



Gary Lane, MD



James Lehmann, MD



Nicole Maldonado, OD



Loretta Miramontes, MD



Donna Nguyen, MD



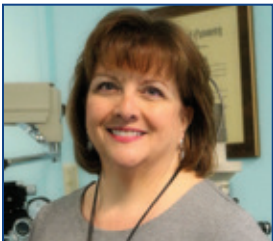
Huong Nguyen, OD



Tom Oei, MD



Kip Orbeck, OD



Dawn Rakich, OD



Robert Rice, MD



Joseph Rogalinski, OD



Juan Rubio, MD



Jorge San Martin, OD



David Scales, MD



Thomas Scannell, OD



Martha Schatz, MD



Frank Scribbick, MD



Scott Sitterle, OD



Haley Swift, OD



Elain Vlasak, OD



John Voss, OD



Kendall Wannamaker, MD

Special Thanks to Our Volunteer Technicians:

Yvonne Cadena
Jorge Castellanos
Joann Diosado
Carol Haines
John Howard
Brenda Nakoski

Maya Roberts
Mari Saenz
Cristina Villarreal
Roquita Warren
Daniella Whittenburg

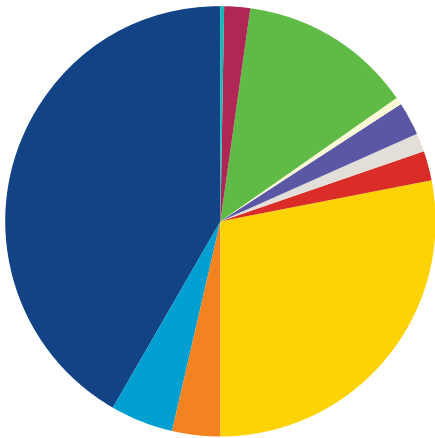


“For where your treasure is, there your heart will be also.”

– Matthew 6:21

David Byrd, Joe Gorder, Leah Gransbury.

INCOME



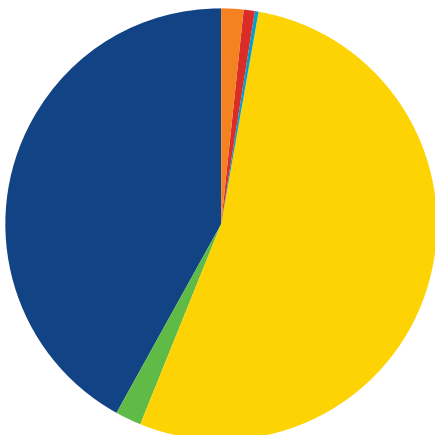
- Churches, Clubs and Corporations **\$12,693**
- Individuals **\$58,353**
- Foundations – Program **\$367,170**
- Donations – Equipment **\$14,000**
- Global Mission Direct Income **\$76,855**
- Patient Fees **\$35,820**

- Program Revenue **\$60,820**
- Inkind Volunteer Doctor Services **\$798,851**
- Inkind Medication Donations **\$101,500**
- Inkind Eyeglasses Donations **\$132,455**
- Global Mission Indirect Income **\$1,180,126**

TOTAL INCOME: \$2,838,643

“Without this cataract surgery, I would have lost my job and would no longer be able to support my family.”

EXPENSES



- Management and General **\$58,000**
- Fundraising **\$15,658**
- Equipment **\$1,703**

- Program Services **\$1,513,024**
- Global Mission Direct Expenses **\$56,955**
- Global Mission Indirect Expenses **\$1,180,126**

TOTAL EXPENSES: \$2,825,466



DONATIONS 2018

John McClung and Libby Bentley.

INDIVIDUALS

Ms. Maria Acosta
 Ms. Barbara Anderson
 Mr. Brian Anderson
 Mr. Ryan Anderson
 Ms. Sherri Anderson
 Mr. Jon Andresen
 Rev. Carl Arico
 Dr. Mary Arno
 Ms. Sheryl Ann Banks
 Mr. and Mrs. Don Beere
 Mr. and Mrs. Wayne Blasingame
 Ms. Kay Brooks
 Dr. and Mrs. Zachary Burkhart
 Dr. David Byrd
 Mr. James Cleveland
 Mr. Jay Collins
 Mr. John Cook
 Mr. Mario Dominguez
 Mr. and Mrs. Stan Drezek

Mrs. Nelda Drury
 Mr. and Mrs. Richard Eppright
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FOUNDATIONS

ASCRS Foundation
 The De Novo Foundation of San Antonio
 Frost
 Greehey Family Foundation
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 The Najim Charitable Foundation
 Mays Family Foundation
 Methodist Healthcare Ministries
 San Antonio Area Foundation
 St. Luke's Lutheran Health Ministries
 Valero Benefit for Children
 Valero Energy Foundation
 Vogel Charitable Foundation
 Max and Minnie Tomerlin
 Voelcker Fund

CHURCHES

Advent Christian Church of South Eliot
 Alamo Heights Presbyterian Church
 Community Bible Church
 Covenant Presbyterian Church
 St. Luke's Catholic Men's Club
 St. Mark Evangelical Lutheran Church
 Woodland Baptist Church

COMPANIES

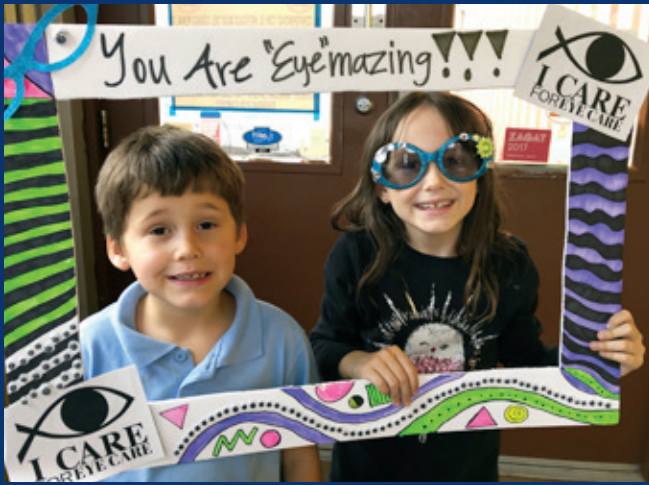
Aaker Eye Care
 Alcon
 Allergan
 Amazon Smile
 Americares
 Clearvision Optical
 Dietz-McLean Optical
 Eyecare Leaders
 H-E-B
 Network for Good
 VisionWorks

♥ IN MEMORY OF WILLIS MCCLUNG

Mr. and Mrs. James Altgelt
 Mr. Brian Anderson
 Ms. Libby Bentley
 Mr. and Mrs. Wayne Blasingame
 Ms. Stephanie Bostic
 Ms. Roxanne Boyd
 Pat Bridwell and John Lewis
 Dr. David Byrd
 Ms. Paula Chalk
 Ms. Pamela Chambers
 Mr. and Mrs. Ronald Clinskale
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 Dr. and Mrs. George Vassar
 Mr. Chris Webb
 Mr. and Mrs. John Younger

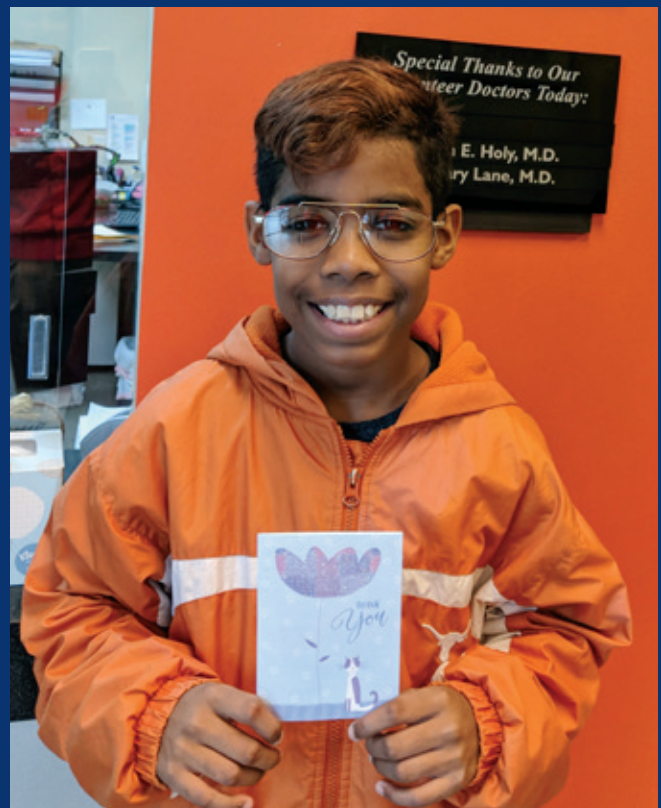
IN HONOR OF

Ms. Brenda Haberman –
In honor of Dr. Robert Rice
 Mr. William Spreen –
In honor of Elinor Vlasak
 Ms. Linda Jacobs –
In honor of Linda Hopkis
 Ms. Pamela Salazar –
In honor of Dr. Edward Rashid



thank you for Providing me with glasses it will help my vision now so I can be able to see things more better.

Thank You so much for the Glasses!





UPCOMING PROGRAM LAUNCH



I CARE ALL STAR EYE CARE *for Veterans and Their Families*

In honor of our veterans and immediate family members of those that have served, I Care San Antonio, through an expanded initiative – **All Star Eye Care for Veterans and Their Families**, will provide eye care to three generations – *because when one member joins the military the whole family serves.*

The goal of I Care San Antonio's All Star Eye Care program is to provide complete eye care including medical, optical and surgical to veterans and their immediate family members* with income at or below 200% of federal poverty guidelines. The purpose of

this program is to ease the financial burden and stress veterans and their families endure when faced with military separation, civilian transition and caregiver demands.

During National Military Family Month, I Care San Antonio will proudly announce their expanded veteran's initiative; All Star Eye Care for Veterans and Their Families on Friday, November 22, 2019 at 7:30 a.m. at Tripoint Event Center in San Antonio, TX. For more details, contact Leah Gransbery at (210) 220-2384, LGransbery@alamovision.org

Sponsored by:



THE
GREEHEY FAMILY
FOUNDATION



O'Dark Thirty Breakfast 2019

Friday, November 22nd, 7:30am – 9:30am • Tripoint Event Center



About our keynote speaker: A brave leader, former U.S. Army Staff Sergeant Sal Giunta is the first living recipient of the Medal of Honor since the Vietnam War. He was introduced by President Barack Obama as being "as humble as he is courageous" when he was presented with our nation's highest military decoration for his heroic actions during combat in the Korengal Valley of Afghanistan. In 2017, he offered his Medal of Honor to his brigade, stating that it doesn't belong to him alone, but to all the men and women who served alongside him. A true American hero and the author of *Living with Honor*, Giunta shares with audiences his story of unwavering courage, the importance of teamwork, service before self and leadership in the face of overwhelming circumstances.



BOARD OF DIRECTORS

From left to right: John McClung, Dr. Robert Rice, Helen Hicks Groos, Wayne Blasingame, Erin Jansen, Dr. David Byrd, Libby Bentley, Doug Radcliffe, Brian Anderson

“There is no doubt that when you can see your life looks a lot brighter. I Care Vision not only gave me a means to my eyesight but also provided a pair of frames that not only look good on my face, they are also fashionable. The best part, as far as I am concerned is that I Care Vision Center are truly good, caring, Christian people that do this out of love and care. The prayers of a righteous man prevaieth much. May the Lord bless you all and continue providing a much needed and rewarding service.”

– Deborah, patient



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ICARE-SA.ORG