

# I CARE SAN ANTONIO CELEBRATING TWENTY YEARS

I CARE VISION CENTER  
AT HAVEN FOR HOPE  
[www.icare-sa.org](http://www.icare-sa.org)

## 1987

I Care SA partners with Medical Ministry International. Since then ICSA has been part of over 20 international medical trips.



## 1993

ICSA incorporates as 501-(c) 3 non-profit organization.



*I Care SA Founders, Doug Radcliffe and Dr. Bob Rice go on weekend medical missions to the Mexico border towns.*

## 1991

Group from Covenant Presbyterian Church began planning local eye mission outreach-homeless eye clinic.

First homeless clinic at El Centro del Barrio.



## 2001

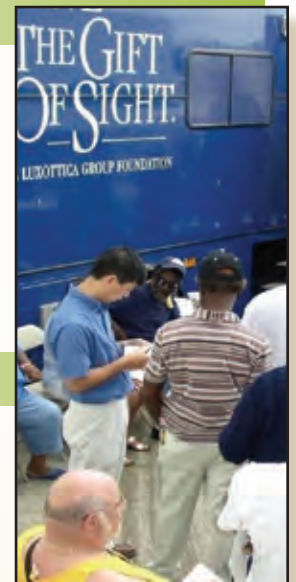
Began homeless eye clinic at Travis Park Methodist Church.



## 2005

Organized and managed eye clinic at Kelly USA for Hurricane Katrina evacuees. Over 3,000 patients received care.

Opened first I Care Clinic on Zarzamora Street, San Antonio.



## 2009

Opened the I Care Vision Center at Haven for Hope.

## 2011

With over 30 volunteer doctors, the number of patients helped with I Care SA vision care reaches over 20,000.

## 2012

I Care Volunteer doctors expand diabetic retina care to include vitrectomy surgeries.  
Held first annual iCare4kids Event.



## 2013

23,378 patients have received care.  
1,278 surgeries have been performed.  
18,159 pairs of glasses have been provided.  
Total care valued at \$4,798,636

## from the President's Desk

Dear Friends,

I am honored to reflect on the last twenty years with I Care San Antonio. For me this journey began in the summer of 1989 when I responded to an appeal from Betsey Rice for volunteers to go on a two week medical eye mission to Guanajuato, Mexico. Little did I know that two week mission trip was just the start of a much longer journey.

Those early days of annual two week eye mission trips into the devastatingly poor parts of rural Mexico were transformational for me and my faith walk, but not in any way that I had envisioned at the time. I thought that the right thing for me to do was to give back to others a few of the blessings that God had given me. What happened instead was that I was so much more blessed by the people we were serving. To be part of an effort that gives sight to people who are so grateful that they grab you with a spontaneous hug or start crying with tears of joy or watch their eyes light up through a pair of glasses someone else had donated changed my whole perspective.

This change of heart wasn't unique to me; I could see the transformational effect it had in most of the volunteers around me. It was so powerful in fact that Dr. Rice and I started to collaborate on how we could expand the volunteer experience to people back home who couldn't spend 2 weeks a year in remote areas of third world countries. We started with a free eye clinic for the homeless one Saturday a month using Dr. Rice's office and equipment. We then started organizing weekend eye mission trips to the border towns in Mexico which would include an evangelism component. We continued these efforts and expanded our local clinics to include the working poor. After a few years of operating out of church basements and borrowed medical offices, the vision emerged for us to have our own permanent eye clinic in San Antonio.



*Doug helping patients on an early mission trip to Mexico.*

Although many of the transitions through the years seemed monumental at the time, looking back now the growth was gradual and steady. God always seemed to put the right people and resources in our path when it was needed. After three major moves, we finally have a place we call home at San Antonio's homeless complex, called Haven for Hope. After all these years, our core values are still the same, to share Jesus, the light of the world with volunteers and the less fortunate that we have the privilege to serve. Our focus hasn't changed either, which is to provide excellent eye care, in the best facility, to the homeless and low income families of San Antonio.

So we take a moment to reflect and to celebrate the journey that God has put us on, the many friends we have had the honor to work with, and the joyful blessings we have received! We couldn't have done it without the help and support of many people who I would love to name here, but the list is too long. However, if you come by the clinic we have a marvelous visionary wall where we celebrate the people who made this all possible!

Thank you for your support,  
Doug Radcliffe  
Co-Founder, President

LENSCRAFTERS' 

Special thanks to LensCrafters for donating  
over 100 pairs of glasses each month to ICSA patients!!

# Our International Caring Mission

By Dr. Bob Rice, Co-Founder, I Care SA

I Care San Antonio participated in another international mission trip early this year. Our team from San Antonio included Dr. Kathy Hubbard, Rhonda Ullom, Mari Saenz, Laura Vigil, Jana Waters, Terri Politi, Betsey and Bob Rice. Sponsored by Medical Ministry International (MMI), the team of 57 N. Americans (US and Canada) and 10 Bolivian MMI staff served 4,719 people during our 9 days of clinic in Sucre, Bolivia. 3,805 glasses were dispensed, 280 surgeries and 26 laser procedures were performed, and 23 artificial eyes were fitted.

These are incredible numbers because we had a great, hardworking, compassionate team guided and inspired by our Lord Jesus. I am always humbled by the trust our patients have to allow us, total strangers, the privilege to perform surgery on their eyes with only local anesthesia. The numbers are impressive but it's the individual stories that touch our hearts and make the trip so worthwhile.

My favorite patient was a tiny lady in her 90s who is wheelchair bound and who I had to carry from pre-op area to the operating room. After removing her patch the next day, her face lit up, she threw up her hands and praised God over and over again. Another lady had lost her sight at age 15 due to cataracts. At age 85, we removed one of her cataracts and for the first time, she was able to see her nephew whom she only knew by his voice. How incredible!! One 6-year old beautiful girl started singing after receiving her glasses. Her mom said she loves to sing and encouraged her to serenade us. Our hearts were touched.

Sucre, Bolivia, is a lovely Spanish Colonial city located at 9,000 feet in the Andes. Most of the Canadian team we join are veterans of MMI and feel like family. The fellowship is wonderful. The local Rotary Club sponsored



our stay and we renewed friendships made last year.

We have worked with the Bolivian MMI team for three years and we are blessed by the relationships we have made and appreciate the hard work they do for our mission before, during and after our visit. They are all committed Christians and they engage the people with discussions about the Gospel of Christ. Next summer we will be traveling to Peru and resuming our friendships with the wonderful MMI team we joined last summer. We will be working together in the name of Jesus to improve the eyesight of Peruvians in need. We'll fly to Arequipa, Peru, on 18 July, 2014 for a two week eye mission.

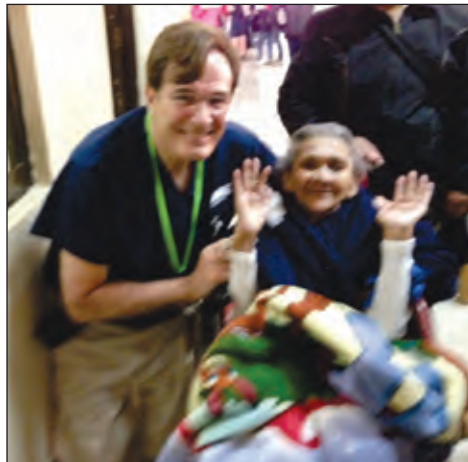
I often wonder what life is all about.

In the Christian faith, it boils down to giving glory to God in all we do while enjoying His presence and blessings. We do this in the Judeo-Christian tradition by being obedient to God, loving Him

with all our heart, soul, mind and strength and loving our neighbors as ourselves. But how do we love God and love our neighbor? One primary way is to serve others in the name of God. All major faiths call their followers to service and charity to others. I believe God gives each one of us unique purposes in life and directs us toward those purposes with talents, resources and opportunities that are meant to be used for the benefit of our community. When we follow our calling and use our resources to honor God, we often

receive more than we give, blessing our lives.

I Care is blessed with its many generous volunteers who serve the indigent by providing eye care. If you feel called to serve others in a foreign country, please join us for a trip of a lifetime. Or if you feel called to use your talents and resources here in our community, please join us at the I Care Vision Center. You will be blessed.



# iCare4Kids Event



116 kids  
5 volunteer doctors  
7 community volunteers

102 pairs of glasses  
15 technicians  
\$35,000 worth of care

Providing kids with a brighter future - priceless!



This year, ICSA dedicated the iCare4Kids children's event to three people who have meant so much to some of our staff and volunteers – Robert Fonseca, Noralva Saenz, and a member of my own family, Don Rapp.



*Don Rapp*

My Uncle Don was an amazing person. Raised in logging camps in the Pacific Northwest, Don's warning signs of diabetes were ignored and consequently he became blind as a young man. Undaunted, he completed his Masters Degree and Doctorate of Education at Boston College after which he taught teachers how to work with blind and special needs children.

My parents sent me to spend a summer with Uncle Don and Aunt Audrey. Uncle Don had just completed building a garage prior to my arrival and it was difficult for me to believe he built it himself as the garage was perfect. Uncle Don passed away on Sept. 29th this year at the age of 79. He and Aunt Audrey were passionate supporters of I Care San Antonio. Our iCare4Kids clinic was on Oct 19th – the same day as Don's memorial so we thought it was only fitting to dedicate it in his memory.

Doug Radcliffe



## I Care San Antonio Welcomes Visionaries To Board Of Directors



Board members pictured (left to right) — Doug Radcliffe, Dr. Sandra Fox, Dr. Robert Rice, Camilla Labatt, John McClung, Cecilia Herrera. Not pictured Reggie Williams

ICSA wishes to welcome our newest board members. Joining the board of directors for a three-year term are:

- Cecilia Herrera, Senior Foreign Service, Retired**  
Cecilia has had a distinguished career in public service including serving as a diplomat at the US Embassy in Venezuela. She is a four-time recipient of the Department of State Superior Honor Award, and a recipient of the Meritorious Honor Award.
- Camilla Labatt, Relationship Banking Officer, Frost**  
Camilla has a degree in economics from Wake Forest. She is looking forward to improving our community by “giving back.”
- John McClung, Owner and Managing Director, Los Patios**  
John is actively involved in St. Mark’s Episcopal Church. He served as a Scoutmaster with the Boy Scouts of America and has served on the board of the Ecumenical Center.
- Clarence R. “Reggie” Williams, Colonel USAF, Retired**  
After serving 27 years in the Air Force, Reggie was recruited by USAA as Senior VP for Information Technology and most recently served as CEO of the San Antonio Area Foundation. He is former President of the Rotary Club and is well known for his commitment to various local and national organizations.

## Kathleen Calgaard takes on a mission

I am Kathleen and I attend St. Mark’s Episcopal Church. My confirmation project is to collect reading glasses for I Care San Antonio. I Care San Antonio is the leading charity vision clinic in San Antonio and is located at Haven for Hope. The “I” in I Care is spelled with the letter I to represent the difference each person can make in helping someone else. And that is what I plan to do.

Last year I Care San Antonio distributed over 2,000 pairs of glasses, which the organization has to pay for. They also distribute used glasses to patients who need glasses immediately and cannot wait for the usual 2 weeks for the lab. These used glasses help these folks get back to work right away.

For example – there have been construction workers who have broken their glasses and are not allowed on the job site without their glasses. There are also cooks who are required to wear glasses. If these folks don’t have their glasses, they can’t go to work to support themselves or their families.

In addition, I Care San Antonio distributes approximately 50 pairs of reader glasses each month to Haven for Hope members so they can better attend their important training classes and read their bibles.

This project is important to me because I have worn glasses since I was 4 years old. I have also had eye surgery. Helping people through I Care San Antonio was perfect for my confirmation project.

My goal is to collect 100 pairs of reading glasses for I Care San Antonio to distribute.

I am so excited about this project and the lives that I hope to change and help. Thank you so much for all of your support!

*ICSA thanks Kathleen for her contribution and the power of her spirit!*



Kathleen Calgaard

## ICSA focuses on the Ophthalmic Assistant Professionals by launching a new training program

By Rhonda Ullom, COT, Program Director



*ICSA's Ophthalmic Assistant Training program has attracted many talented students.*

2013 was a progressive year for I Care San Antonio as we launched our Ophthalmic Assistant Training program. In our first year, 17 students enrolled.

The program began in February and will conclude in December. Each student will take an examination on line from the American Academy of Ophthalmology. After they pass that examination, they will be eligible to apply for their Certified Ophthalmic Assistant exam offered by the Joint Commission on Allied Health Personnel in Ophthalmology. Each student should be certified by the end of 2013 or the beginning of 2014.

All the students have learned a tremendous amount. Three of the students have found new employment opportunities in ophthalmology that they weren't previously trained for. Several of the students have improved at their existing employments. Two students reported that their corporate optometry office was rated the poorest technical staff in the city and now is rated the top technical staff in the city. These students have worked particularly hard in their studies and clinical rotations. Their employers are certainly

reaping the benefit. Most importantly the patients are experiencing the benefit of a well trained and educated technician.

We have also put on four workshops this past year to raise funds for our training program. These were both informative and profitable. We plan on doing this again next year but with the addition of JCAHPO certification credits for the workshops. This will allow all our newly certified technicians to get in their continuing credit hours at a reasonable price.

The next step is JCAHPO accredited CEC's in 2014 for our workshops. Then school accreditation in 2015 after going with the curriculum we will use for the next three years.

I Care San Antonio and the volunteer doctors have benefited greatly from our talented students. They each have a goal of working eight hours a month in the charity clinics. One of our students even went on an eye mission trip this past year. These students are embracing God's outreach in our community and the world beyond.

# Make holidays happy *all year long!*

As we come to the end of another year, we want to thank those who have contributed to our success and ask if you will help us once again. The Christmas season is the perfect time to show how much you care.

Making a donation is simple, please fill out the below form and either send it or fax it to our office. Christmas shopping has never been easier!

My check is enclosed for \$\_\_\_\_\_

I would like to make my gift of \$\_\_\_\_\_ by credit card.

Credit Card Number \_\_\_\_\_ Expiration Date \_\_\_\_\_

Name on Card \_\_\_\_\_ Billing Zip Code \_\_\_\_\_

Signature \_\_\_\_\_ CVV Code \_\_\_\_\_

Phone Number \_\_\_\_\_

Name \_\_\_\_\_

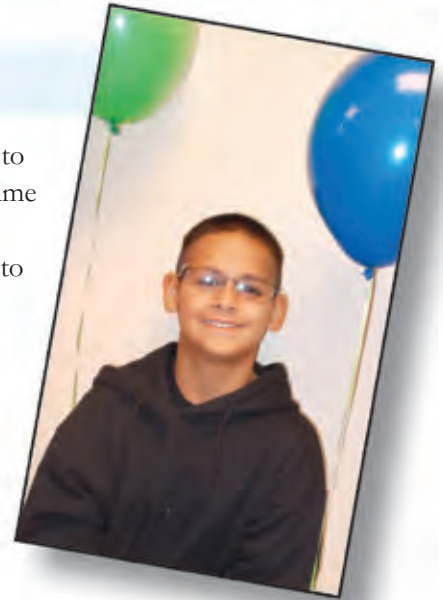
Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Please return to:

I Care San Antonio  
1 Haven for Hope Way  
San Antonio, TX 78207

or fax 210-340-2499



ADDRESS SERVICE REQUESTED

San Antonio, Texas 78207  
I Haven for Hope Way, Bldg 1, Suite 200

